



Resort Boarding

Policies, Terms, and Conditions

- Luxury Suites nightly rate: \$35.00 - \$45.00.
- Large Spaces nightly rate: \$27.00.
- Medium Spaces nightly rate: \$25.00.
- Small Spaces nightly rate: \$20.00.
- Cat Condos nightly rate: \$20.00.
- Each additional pet boarding in the same room will be charged a nightly boarding fee of \$17.50.
- Other optional amenities: Baths \$20 - \$45.00, 15 Minute Massage \$10.00, Extra Playtime \$5.00, Collar Washing \$5.00, Nail Dremmel \$20.00, Pawdicure \$15.00, Brush Out \$15.00 Per 15 Min., Facial \$5.00, Brush Teeth \$5.00
- Resort hours of Operation are: Monday – Friday 7:30am-9:30 am, 11:30am-1:30pm, and 4:30pm-6:30pm. All weekends and holidays: 7:30am-9:30am and 4:30pm-6:30pm.
- Check out is 1:30pm. Any guests that check out after 1:30pm will be charged an additional daycare fee of \$14.00 unless they are being bathed and need additional drying time.
- If an owner is unable to pick up their pet on the scheduled check-out date by 6:30pm, there will be an additional overnight fee and their pet will be available for pick-up during business hours the following day.
- All pets must be current on required vaccinations. Pets not current on vaccinations, or pets which the owner is unable to provide proof of vaccinations at the time of check-in, will be vaccinated during their stay at the owner's expense.

Required canine vaccines/tests: Rabies, DA2PP (or other combination of distemper/parvo), semi-annual Bordetella (Kennel Cough), and an annual fecal exam. Required feline vaccines/tests: Rabies, FVRCP, and an annual fecal exam.

- Full Payment is required at time of check-out. Payment options include: American Express, Visa, MasterCard, Discover, Debit Cards, personal check (with a valid driver's license), and cash.
- The Resort will provide a sensitive stomach dry diet for all guests. Owners are encouraged to bring their pet's regular diet. The Resort offers canned food and if requested will be charged \$2.63 per can.
- All pets will be checked for external parasites (fleas/ticks) at the time of check-in. If pets are determined to have external parasites, they will be treated at the owner's expense.
- A clean up bath may be deemed necessary while your pet is boarding with us, \$15.00 is the charge for this service. A clean up bath does not include a nail trim, ear cleaning, brushing or blow dry.
- If a bath, nail trim, or any other amenity becomes too traumatic for a pet, the resort reserves the right to not provide that service for the comfort and safety of your pet.
- Pets that become excessively destructive will have its bedding removed. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform Resort staff if your dog is afraid of storms. If your pet has been prescribed medications for anxiety, please bring the medication with you.
- Pets requiring medication/vitamins during their stay will be charged a \$1.50 per day medication/vitamin administration fee. With extensive medication and or food preparation this fee may likely increase.
- In the case of an afterhours emergency, pets will be transported to the Veterinary Emergency Referral Center on Davis Highway 850-447-3914.
- By choosing to have your pets photograph or image sent to you via email or printed, you agree to waive ownership of any photographic records taken by any staff member of Pensacola Pet

Resort and agree to allow the business usage of these images for and in business applications, social media, posters, websites, or other media, without limitation and agree not to make any claim of misappropriation of personality, breach of privacy, or other loss or damages against the Pensacola Pet Resort in respect thereof. I also understand that this business may provide these images for use by a third party with whom they choose to associate with for joint marketing purposes.

- The resort reserves the right to change any of the aforementioned policies for holidays such as hours of availability or daycare availability.