



Doggy Day Care

Day care and Day Spa Policies, Terms, and Conditions

- Daycare is offered every day. Dogs will be kept in regular suites while not playing or being watched. Daycare is scheduled based on availability. Please call ahead to make reservations. The resort reserves the right to change any of the policies for holidays and busy boarding weekends.
- Daycare per day \$14.00 per day.

Pre-Paid Discount Packages:

- 10 Visit Package \$100.00.
- 20 Visit Package \$200.00.
- Other optional amenities: Pawdicure \$15.00, Massage \$10.00, Additional Playtimes \$5.00, Collar Washing \$5.00, Facial \$5.00. Ask about our specials and packages.
- Resort hours of Operation: Monday – Friday 7:30am-9:30 am, 11:30am-1:30pm, and 4:30pm-6:30pm. All weekends and holidays: 7:30am-9:30am and 4:30pm-6:30pm.
- If an owner is unable to pick up their pet by the scheduled check-out time of 6:30pm, there will be an additional overnight fee and their pet will be available for pick-up during business hours the following day.
- All pets must be current on required vaccinations. Pets not current on vaccinations, or pets which the owner is unable to provide proof of vaccinations at the time of check-in, will be vaccinated during their stay at the owner's expense.

Required canine vaccines/tests: Rabies, DA2PP (or other combination of distemper/parvo), semi-annual Bordetella (Kennel Cough), and an annual fecal exam.

- Full Payment is required at time of check-out. Payment options include: American Express, Visa, MasterCard, Discover, Debit Cards, personal check (with a valid driver's license), and cash.
- The Resort will provide a sensitive stomach dry diet for all guests. Owners are encouraged to bring their pet's regular diet. The Resort offers canned food and if requested will be charged \$2.63 per

can.

- All pets will be checked for external parasites (fleas/ticks) at the time of check-in. If pets are determined to have external parasites, they will be treated at the owner's expense.
- A clean up bath may be deemed necessary while your pet is boarding with us, \$15.00 is the charge for this service. A clean up bath does not include a nail trim, ear cleaning, brushing or blow dry.
- If a bath, nail trim, or any other amenity becomes too traumatic for a pet, the resort reserves the right to not provide that service for the comfort and safety of your pet.

- Pets that become excessively destructive will have its bedding removed. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform Resort staff if your dog is afraid of storms. If your pet has been prescribed medications for anxiety, please bring the medication with you.
- Pets requiring medication/vitamins during their stay will be charged a \$1.50 per day medication/vitamin administration fee.
- In the case of an afterhours emergency, pets will be transported to the Veterinary Emergency Referral Center on Davis Highway 850-447-3914.
- By choosing to have your pets photograph or image sent to you via email or printed, you agree to waive ownership of any photographic records taken by any staff member of Pensacola Pet Resort and agree to allow the business usage of these images for and in business applications, social media, posters, websites, or other media, without limitation and agree not to make any claim of misappropriation of personality, breach of privacy, or other loss or damages against the Pensacola Pet Resort in respect thereof. I also understand that this business may provide these images for use by a third party with whom they choose to associate with for joint marketing purposes.